

## Macomb Center for the Performing Arts / How To Buy Online – Things to Know

Thank you for being a part of the Macomb Center for the Performing Arts experience! Here are some things your patrons need to know about buying their tickets online.

1. Most importantly, if they have ANY questions – to call the Box Office at 586.286.2222 between the hours of 10 am to 4 pm Monday-Friday during the Season and Monday-Thursday during Summer Hours.
2. Next – [www.MacombCenter.com](http://www.MacombCenter.com) is the only **OFFICIAL** site to purchase tickets. Any other site is an unauthorized 3<sup>rd</sup> party, and the Macomb Center is not responsible for pricing or fees attached. Nor can they confirm that any tickets purchased on other site are legitimate.
3. We have a NEW Website! Launched in May 2026, it's a whole new look and feel. Please visit the website and explore!

### Buying Tickets at [www.MacombCenter.com](http://www.MacombCenter.com)

#### Your Account – You need to log in first!

Everyone is required to have an account to complete an order. This is a security measure and to ensure that you are you as much as possible.

- Simply go to [www.MacombCenter.com](http://www.MacombCenter.com) and click on the **Account icon**.
- Your log in is the email address where you want to have your tickets emailed.
- If you already have an account, you can also reset your password if necessary.
- You can also update your contact information – please note that the address on your account needs to associate with your credit card for completion of purchase.

#### Once You Are Logged In & Are Ready to Select Your Show/Seats

- Now you are ready to select your performance and seats!
- Go to the Home page and click on **SEE ALL UPCOMING EVENTS**
  - Events are listed in Date Order, so scroll down until you see the date
    - You can also search by **MONTH** or **CATEGORY**
  - Click on the **EVENT IMAGE** and you a description, along with DATES and TIMES
    - If there are multiple dates, click on the down arrow and select your preferred performance
    - Click on the **BOOK NOW** button
    - Choose Your seats and click on the **CONTINUE** Button
      - If there are discounts, they will appear at the drop-down menu on the next screen. Otherwise, click on **CONTINUE**
- The Macomb Center does not issue refunds. They do offer **Secure My Booking** which is a ticket protection option that you can add to your order and can be used for applying for a refund request under limited circumstances. **THIS IS OPTIONAL**
  - If you are not interested, simply click on **CONTINUE TO CART**

#### You Are at Your Cart – Now What?

From here you have the option to continue adding to your cart by clicking on the **CONTINUE BROWSING** button or you can review your order for date, time, price, number of tickets, etc. – **if anything, anything, looks wrong – STOP** and call the Box Office at 586.286.2222 during Box Office Hours.

- If everything is correct, click on the **CHECKOUT** button
- Select your ticket delivery
- Consider making a donation to the Macomb Center – or not
- If you have a gift voucher – remember to apply it to your cart!
- Review our Terms of Service
- Enter your payment information – the Macomb Center accept Visa, Mastercard, Discovery and Amex
- Confirm your payment
- For all orders, you will receive a confirmation email
- You have the option to select digital tickets (Apple or Google wallets) or to have your tickets mailed to you or held at Will Call.
  - Digital tickets are delivered electronically **NO LATER** than 4 hours prior to performance – *please made sure your email address on your account is correct.*
- All tickets are scanned at arrival at the Macomb Center
- For more information about our Terms of Service, scan the QR code to the right:
- 



Thank you for attending our performance at the Macomb Center for the Performing Arts! We look forward to seeing you.